



## Planning Your Visit

### Recommended Ages

Schooltime is designed for students in grades K-12. Each concert is designed for specific grade levels, and it is at the instructor's discretion whether content is appropriate for their students outside the recommended grade levels. Students do not need to be involved in instrumental music to participate.

**Please note:** Schooltime concerts are not suitable for infants and children under the age of five.

### Concert Length and Arrival Suggestion

Schooltime concerts are approximately 45-60 minutes each. Please plan to arrive at least 30 minutes before the start of the concert.

### Accessibility

All are welcome at Schooltime! Sensory Friendly, hearing, and mobility accommodations are available at all Schooltime concerts. ASL interpretation will be provided from stage on November 20, January 29, March 19, May 5, and May 6. Additional ASL dates as well as other accommodations can be provided upon request (please provide one month's notice); please email Savanna Webber at [swebber@pittsburghsymphony.org](mailto:swebber@pittsburghsymphony.org).

### Front of Hall Drop Off Requests

Front of hall drop off can be arranged for students with accessibility needs. Your entire group is **not** permitted to drop off in front of Heinz Hall. Please include front of hall drop requests when completing your registration form.

### Lunch Requests

Heinz Hall has limited availability for students to eat a school-packed lunch after the concert. Space is not guaranteed, and requests must be made before the registration deadline. Please contact Savanna Webber to discuss availability: [swebber@pittsburghsymphony.org](mailto:swebber@pittsburghsymphony.org).



## Schooltime Policies

### Transportation

- Schools are responsible for making their own travel arrangements for Schooltime performances.
- School buses will be directed by Pittsburgh police officers to park and **will not** unload students in front of Heinz Hall. Your group may need to walk several blocks to reach the hall once your bus has been parked.
- All other vehicles should park in nearby public parking garages or lots. Please refer to the Pittsburgh Parking Authority for more information.
- Bus signs are included in your registration packet. **All bus signs must be placed on the school bus front door window.** Please clearly write the name of your school and your school district on your bus sign.
- Please obtain the phone number for your bus driver before entering Heinz Hall.

### Nametags

- All adults that accompany students to Heinz Hall must wear a PSO-issued nametag or a school-issued ID to enter the building. This includes all teachers, staff, bus drivers, parents, and other chaperones.
- A registration packet with your PSO-issued nametags will be mailed to the educator address provided on your registration form.

- Adults who arrive at Heinz Hall without a PSO-issued nametag or school-issued ID will not be admitted into the building.
- If you do not receive a registration packet one month before your performance, please contact Savanna Webber, Program Coordinator: [swebber@pittsburghsymphony.org](mailto:swebber@pittsburghsymphony.org)

### Security

- All guests will enter Heinz Hall through security scanning equipment. Large bags will be searched upon entry.
- Weapons are not permitted in Heinz Hall or public spaces surrounding the building.
- **Outside food and drink is not permitted inside the hall.**

### Check-in

- Your group will check in with a PSO staff member when you arrive at the door.
- You will be directed to your seating location upon entry to Heinz Hall by an usher.

### Photo and Video

- Photography without flash is permitted. Recordings of any kind are strictly prohibited.
- To ensure a safe and smooth dismissal, groups are not permitted to take photos while exiting Heinz Hall.