



SUMMER SESSIONS FREQUENTLY ASKED QUESTIONS

What is your refund policy for Summer Sessions?

Refunds are available based on how far in advance you cancel your registration:

- **Up to one month before the start of camp:** Full refund
- **Between one month and two weeks before the start of camp:** Partial refund
- **Two weeks or less before the start of camp:** No refund

If you need to request a cancellation or have questions about your registration, please contact our team at edu@PPT.org and we'll be happy to assist you.

What does a typical day at camp look like?

Each day includes a variety of activities such as theater games, skill-building workshops, rehearsals, and collaborative creative projects. Many sessions also work toward a short performance or sharing for families at the end of the program.

What should students bring to camp each day?

Students should bring:

- A water bottle (water fountains are available)
- A packed lunch
- Comfortable clothing they can move in

How does drop-off and pick-up work?

As we get closer to the start of each camp session, additional details regarding logistics will be sent to the primary contact so families feel fully prepared.

Drop-off:

We have a designated curb directly outside our lobby doors at 621 Penn Avenue (15222). Lobby doors open at 8:30 AM for drop-off, and we are unable to accommodate early drop-offs at this time. On the first day of camp, parents should escort their child into the building so our staff can confirm all necessary information to ensure a fun and safe experience at the theater. After the first day, you are welcome to simply pull up to the curb and drop them off. It is a very short walk from the curb to our lobby doors, and a staff member will be there to greet students. On the first day of camp, parents should escort their child into the building so our staff can confirm all necessary information to ensure a fun and safe experience at the theater. After the first day, you are welcome to simply pull up to the curb and drop them off. It is a very short walk from the curb to our lobby doors, and a staff member will be there to greet students.

Pick-up:

Lobby doors for pick-up will open around 3:30 PM; however, please note that students are not dismissed until 4:00 PM. Prior to the start of each camp session, you will provide a list of adults who are approved to pick up your child. At pick-up time, approved adults must enter the lobby and check in with a staff member before their child is released.

Are there short-term parking options or pre-paid vouchers available through The Public?

Parking in Pittsburgh can sometimes be tricky. At this time, The Public does not offer pre-paid vouchers for nearby garages. We recommend referencing the following website, which provides real-time garage information to help you plan your trip downtown: <https://parkpgh.org/>

Do students need prior theater experience?

Not at all! Our programs welcome both beginners and experienced performers. Activities are designed to support students at all experience levels.

Will there be a performance at the end of the session?

Many of our sessions conclude with an informal performance or showcase for family and friends. Details will be shared with families during the week of camp. Each showcase is uniquely shaped by our students and highlights some of the skills and material they've explored throughout the week.

What happens if a camp session does not have enough enrollment?

Occasionally, a session may need to be canceled if minimum enrollment is not met. If this occurs, families will be notified as soon as possible and will receive the option to transfer to another session or receive a full refund.

What are the behavior expectations for students?

We strive to create a safe, respectful, and supportive environment for all participants. Students are expected to follow staff instructions, treat others with respect, and participate in activities in a positive way. If behavioral concerns arise, staff will work with families to address them. In rare cases, continued disruptive behavior may result in dismissal from the program.

Are parents allowed to attend Summer Session classes to watch?

No, while parents are welcome to wait with their student in the lobby until the class starts, they will not be allowed to observe class. This helps students foster independence and form new friendships.

I wasn't asked to provide any information about my child when registering. What should I do?

Prior to the start of your camp, our staff will follow up to collect additional information about your camper. This will include details such as emergency contacts, approved pick-up names, allergies, interests, and any necessary accommodations. We look forward to learning more about your camper then!

May photos or videos be taken during camp?

Photos or videos may occasionally be taken during camp activities for promotional or archival purposes. If you have concerns about your child appearing in photos or media, please let us know when completing your registration or contact our team. A participation and media waiver will be sent closer to the start of camp for you to complete.

Who can I contact if I have questions?

If you have questions about Summer Sessions, registration, or scheduling, please reach out to our team at edu@PPT.org and we'll be happy to help.