



## School Day Matinees

### Frequently Asked Questions

#### **What shows are a part of the School Day Matinee Program?**

Children's Theater Series, Denton Cohen & Grigsby Trust Presents, Pittsburgh Dance Council, PNC Broadway in Pittsburgh. Check the [School Day Matinee](#) page on the website for full details.

#### **Who should participate in School Day Matinees?**

School Day Matinees are designed for all students in grades PreK-12. Each production has grade recommendations.

#### **What is the cost?**

School Day Matinees are \$5.00 per ticket (except PNC Broadway in Pittsburgh) for students and chaperones. Please include educators, staff, and chaperones in your group's total count.

#### **Can I reserve tickets if I am not with a school?**

No. Schools Day Matinees are only open to educators bringing school groups.

#### **Can homeschoolers attend?**

Yes. We require a minimum group size of 10 to make a school group reservation.

#### **How do I reserve seats?**

Fill out an online reservation form or [email groupsales@trustarts.org](mailto:emailgroupsales@trustarts.org) (please do not fill out a form if you've already applied for a bus subsidy).

#### **When is payment due and how can I pay?**

Payment plans are determined when the order is officially placed. One check or credit card may be used to pay for the entire order. Checks should be made payable to Pittsburgh Cultural Trust, and mailed to PCT GROUP SALES; 803 Liberty Ave, Pittsburgh PA 15222. Tickets cannot be resold, transferred, or distributed to any ticket broker or other person/entity.

#### **Can I select my groups seats?**

Unfortunately, it is not possible for teachers to select seats. Requests for accessibility or other special needs are welcomed, and we will do our best to honor such requests.

#### **What if I have a student with [accessibility needs](#)?**

#### **Are ticket and bus subsidies available?**

Yes. We offer bus and ticket subsidies for under-resourced schools. While we prioritize schools that are most under-resourced, we recognize that budgets are complicated and nuanced and strive to meet organizations where they are to ensure that we can move forward with programming whenever possible.

**Note:** Subsidy requests forms must be submitted at least four weeks prior to the performance date. Schools are responsible for scheduling buses and confirming with preferred transportation providers.

**Will I receive tickets after I register?**

You will not receive individual tickets after you register for a School Day Matinee. You will receive an email confirmation containing a group ticket and an email reminder before your performance.

**Where do School Day Matinees take place?**

School Day Matinees take place in the Cultural District at the Byham Theater, 101 Sixth Street Pittsburgh, PA. 15222 and Benedum Center, 237 7<sup>th</sup> Street Pittsburgh PA. 15222.

**How long are School Day Matinees?**

Unless otherwise noted, all performances are 60 minutes in length and sometimes offer an optional Q & A after this time. Check the School Day Matinee page on the website and/or your confirmation email for exact details.

**How early should my group arrive?**

Doors open one hour before the start of each show. Please plan to arrive at least 30 minutes before the start of the show.

**Is there a place for students to eat lunch?**

The theater has limited availability for students to eat lunch. Space is not guaranteed. If you are interested in your students eating lunch in the theater, you must contact [education@trustarts.org](mailto:education@trustarts.org) to discuss availability and scheduling. The Trust does not provide lunch.

**What is the cancellation policy?**

Contact the Pittsburgh Cultural Trust's Group Sale Department at [groupsales@trustarts.org](mailto:groupsales@trustarts.org) to cancel or change your reservation.

**Will additional resources be available?**

Study Guides for extended learning will be available at least one month prior to the performance. These resources will be available on the website and an email will be sent to all registered educators when additional resources become available.

**What if I have questions?**

If you have other questions about the School Day Matinees, please email [education@trustarts.org](mailto:education@trustarts.org).