

SCHOOLTIME CONCERTS

Important items to remember

- PSO **nametags** or school-issued ID are required for all adults who will be entering Heinz Hall, including teachers, parent chaperones, administrators, and bus drivers. Make sure all adults have either a nametag or school-issued ID stating their name and school.
- Schooltime concerts are **free of charge**.
- You will be shown to your seating location upon entry into Heinz Hall.
- Schooltime concerts are approximately **40 minutes to 1 hour** in length, depending on the unit.
- **Tours** of Heinz Hall are **not** available on concert days. If you wish to schedule a tour on a non-performance day, please call 412-392-4850.
- Your group is responsible for arranging and coordinating your transportation to and from Heinz Hall. **All buses must display the PSO bus sign.**

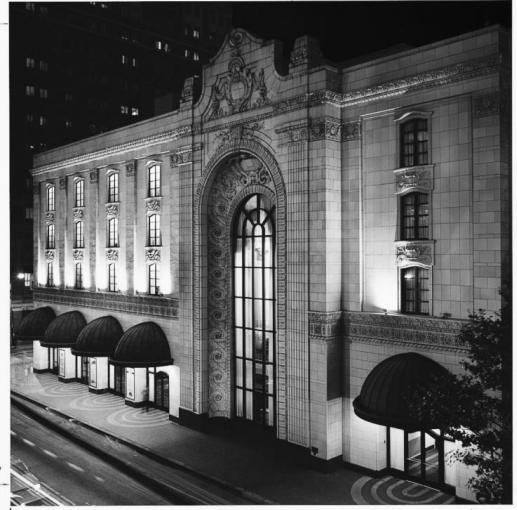
The day of the concert

- Place **Bus Signs** in the front side window (next to the door) of all buses.
- Remind all chaperones and students of their **school name** and **bus number**.
- Ensure all adults attending the concert have a **visible nametag** or school-issued ID.
- Arrive at Heinz Hall approximately **30 minutes prior** to the concert.
- If the members of your group are arriving separately, please make sure that all adults have a PSO -issued nametag and know the name of the registered group.
- Leave all **food, drink, backpacks, music devices, cameras, electronic games**, etc. on the bus. These items are **not** permitted inside Heinz Hall.
- Remind your bus drivers that **City of Pittsburgh Police officers** will guide them to their parking space.
NOTE: The City of Pittsburgh dictates where buses can be parked. You may need to walk two to three blocks from your parking space to Heinz Hall.
- Obtain a **cell phone number** for your bus driver.

Notes on Your Trip to Heinz Hall

Please take a few moments to review these guidelines:

- ❖ All school buses must have a **sign** in the side window (next to the door) stating the **school name** and **bus number**. Be sure that all of your teachers and chaperones remember their bus number. If you have more than one bus, you may wish to assign a number to each bus on the sign (e.g., Main Street Elementary #1 of 3, Main Street Elementary #2 of 3, etc.).
- ❖ All adults must wear clearly visible **nametags or school-issued ID** stating both their **name** and their **school**. Adults without proper identification will not be permitted entry in Heinz Hall.
- ❖ Students should disembark the bus and proceed to Heinz Hall in an orderly line, each student with a partner. As educators, you know the importance of keeping your group together!
- ❖ Video and audio recordings inside Heinz Hall are prohibited.
- ❖ Groups are not permitted to approach the stage, nor are they permitted to take spontaneous tours of Heinz Hall. Tours may be available on a non-performance day by contacting Heinz Hall Management at 412-392-4850 in advance.
- ❖ Please remember that there will be over 1,500 children in Heinz Hall for each concert. Attending to your students is the responsibility of you and your chaperones; please do not expect a PSO staff member or Heinz Hall Usher to monitor your students' behavior. **All teachers and chaperones are required to stay with their groups throughout the entire performance.** Groups exhibiting inappropriate behavior will be asked to leave and will not be invited back to Schooltime.
- ❖ To ensure a safe and smooth dismissal process, **groups are not permitted to take pictures in the garden after the concert.** You may take pictures with your group before the concert begins.



Accessibility

The Pittsburgh Symphony Orchestra is committed to providing an environment that is inclusive and welcoming to everyone. **All Schooltime concerts have sensory friendly accommodations available**, including a quiet room, noise cancelling headphones, fidgets, and other items upon request. To learn more about the services we provide or to request accommodations, such as assistive listening devices, sign language interpretation, and accessible seating, please contact the Heinz Hall Box Office at 412.392.4900 or visit pittsburghsymphony.org/accessibility.



Transportation and Parking Information

- ❖ If you are a group traveling by **school bus**, please inform your driver that City of Pittsburgh Police Officers will be directing buses to parking spaces in downtown Pittsburgh. **NOTE: The City of Pittsburgh dictates where buses can be parked. You may need to walk two to three blocks from your parking space to Heinz Hall.** If you need to arrange drop off for those with limited mobility, please contact our staff ahead of the concert at LCE@pittsburghsymphony.org.
 - ❖ Information about **Pittsburgh Regional Transit** to Heinz Hall can be found on their website at <https://www.rideprt.org/>. The site has a "Trip Planner" feature on the main page that will suggest which buses or T-stops to take to Heinz Hall.
 - ❖ **Automobile parking** may be available near Heinz Hall in the following garages:
 - **Sixth and Penn Garage** (enter on Penn Avenue near Subway)
 - **Benedum Lot** (enter on Penn Avenue)
 - **Eighth and Penn Avenue Lot** (enter on Penn Avenue)
 - **Theater Square Garage** (enter on Seventh Street across from Proper)
 - **Ft. Duquesne and Sixth Garage** (enter on Sixth Street near Ft. Duquesne)
 - **Smithfield Liberty Garage** (enter on Liberty Avenue by Seventh Street)
 - **Stanwix and Ft. Duquesne Garage** (enter on either Stanwix or Ft. Duquesne)
 - **Oliver Garage at Piatt Place** (enter on Oliver Avenue)
- More information can be found online at www.alcoparking.com or www.pittsburghparking.com.
- ❖ Visit **ParkPGH** (parkpgh.org) for real-time parking availability in Cultural District garages.
 - ❖ **Highway repair and closure information** is available on PennDOT's website at www.511pa.com.
 - ❖ **Detour information** for downtown Pittsburgh is available on the **Pittsburgh Regional Transit** website at <https://www.rideprt.org/Detours/>